



November 2, 2020

We have now been managing the COVID-19 outbreak since early March. Thank you for your patience during this difficult time. The country and some local areas are experiencing a resurgence of the outbreak. The number of positive COVID-19 cases is increasing. Our efforts continue to be successful in keeping COVID-19 out of the building. There are no active cases in our resident population at this time.

We continue to emphasize infection control procedures. Here is what we are doing:

1. The Housekeeping staff continue to clean handrails and other surfaces multiple times a day. They have placed hand sanitizers stations throughout the building. Chairs and sofas have been moved so they are 6 feet apart to provide for social distancing. Care staff continue to sanitize shared equipment and surfaces that residents frequently touch.
2. We have purchased an Accushield Kiosk to assist with the screening of staff and guests. Our screening questions have been uploaded to the Kiosk. Soon the Kiosk will also take staff and guest temperatures alerting supervisory staff if someone has an elevated temperature. The thermometer that attaches to the Kiosk has been ordered and will arrive in November.
3. Regular testing of Staff has begun. Now that the local areas are opening up and stay at home restrictions have been lifted the most likely way the virus will enter the building is through an infected staff member. Staff are being monitored regularly and screened prior to each shift. If they show symptoms or have been in close contact with someone who has had the virus, they are sent home.
4. Visitors are still restricted. We are following state and local guidelines. We have developed policies and procedures to allow regular visitation by family and guests once the state allows it. The state has not finalized its guidelines that provide visitation instructions. We are looking forward to having you back in the building once again when we can.
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As I have indicated previously the safety of your family member is our main concern and priority. Once COVID-19 enters a senior living community the consequences for residents and staff are challenging.

Be safe, wear a face mask and remember to social distance.

Sincerely,

Ann-Marie Segarra-Alvarado

Executive Director

